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INTRODUCTION TO: CULTURAL DIVERSITY AWARENESS	<u>Duration:</u> half day (approximately 3 – 4 hours)
Workshop Purpose	Diversity management is a process intended to create and maintain a positive work environment, where the similarities and differences of individuals are valued, so that all can reach their potential and maximise their contributions to an organisation's strategic goals and objectives.
Competency Outputs	1. Understanding the nature of national, ethnic and cultural differences and an openness to examining these differences honestly and objectively. 2. A sensitivity to cultural cues and the ability to adapt to various situations. 3. Appropriately adjusting own behaviour when interacting with people from various national, ethnic and cultural backgrounds. 4. Understanding how own cultural background affects own attitudes and behaviours. 5. The ability to empathise and see from different perspectives while still being secure in self and able to act with confidence.
Methodology	• Group exercises and discussions • Self-introspection and action plan • Application project to ensure transfer from workshop to workplace.